

INFORMATIONAL LETTER NO. 2117-MC-FFS

DATE: March 19, 2020

TO: Iowa Medicaid Hospice, Home Health Services and Waiver Providers including Individual Consumer Directed Attendant Care (CDAC) Providers

APPLIES TO: Managed Care (MC) and Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Electronic Visit Verification (EVV) March 2020 Update

EFFECTIVE: Immediately

As discussed in [Informational Letter 2039-MC-FFS¹](#), the IME filed a good faith effort exemption with the Centers for Medicare and Medicaid Services (CMS) to delay implementation of EVV in Iowa. CMS has approved this exemption. As a result, federal match penalties will not be applied in calendar year 2020.

The IME has determined that the following service codes will require EVV beginning January 1, 2021:

- S5125 Attendant Care Services, per 15 minutes
- S5130 Homemaker, per 15 minutes
- S5131 Homemaker, per diem
- T1019 Personal Care Services, per 15 minutes

The Department is in the process of approving a MC implementation model with a single entry point for providers who use the MCO EVV solution, and aggregation options for providers with existing systems.

EVV will not be implemented for FFS during this time as the Department focuses on supporting MCO implementation.

Further updates related to this project will be provided as they become available at the dedicated [EVV webpage²](#).

¹ https://dhs.iowa.gov/sites/default/files/2039-MC_EVV_Update.pdf

² <https://dhs.iowa.gov/ime/providers/EVV>

If you have any questions, please contact IME Provider Services at 1-800-338-7909 or email IMEProviderServices@dhs.state.ia.us.